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LOURDES RENEWS ITSELF CONTINUOUSLY BUT ITS HEART REMAINS THE SAME.

Dear friends,

Over 160 years ago, a little shepherdess, the poorest of the poor, was given the grace of speaking to the Lady. From this encounter emerged an amazing life that continues to irrigate the Church today because this missionary aspect is written in the Lourdes DNA. "Go and tell ...". This aspect is more current than ever and you who come from all over the world, you are living proof of it. Sanctuaries in general, but especially Lourdes are crucial places for the new evangelisation. Pilgrimages are incredible, and often the first, means of proclaiming the faith. Visitors to the Sanctuary are affected by what pilgrims experience here and can in turn become pilgrims themselves. I would like to go even further: there are pilgrimages that you organise which support a prophetic dimension that I really want to recognise: the inclusion of sick and disabled people is a real sign for our time. I am delighted by the missionary daring that shines through your creativity.

I thank you for all your inventiveness.

Don't be afraid to be bold

Mgr. Olivier Ribadeau Dumas
Rector of the Sanctuary of Lourdes





PASTORAL SUPPORT AT THE SANCTUARY OF OUR LADY OF LOURDES

THE PASTORAL SUPPORT TEAM AT THE SANCTUARY OF OUR LADY OF LOURDES

IS PLEASED TO MEET YOU

Located at the Information Centre, it comprises 6 priests, 1 deacon and 1 brother.



Vernaeckt



Don Pascal Boulic



Father Joseph Nguyen



Father Alexius labozurike



Father Krzysztof 7ielenda



Father Linus Sosai



Don Damien Lejeune (deacon)



Brother Marie-Nicolas

WELCOMING PILGRIMS

Lourdes pilgrims, of all generations, children, young people and adults, come on organised pilgrimages, in groups or individually. The pastoral proposals outlined below are suitable for almost everyone.

Youth ministry offers specific support for some of these activities.

The proposals are divided into the three pastoral missions: catechesis or conferences, chaperoned support and liturgical activities.



CATECHESES AND CONFERENCES

SCHEDULES

Activity	Schedule by language	Pilgrims
Catechism on the message of Lourdes	FR: During the season everyday at 10 am FR: Out of season on Sundays at 10 am ES: July - September everyday at 8:30 am	All pilgrims
Marian catechesis	FR: Throughout the year on Saturdays at 4:15 pm	All pilgrims
Video on the Sanctuary	FR: Throughout the year everyday at 9:30 am EN: During the season everyday at 3:30 pm IT: During the season everyday at 8:30 am and 2:15 pm DE: July - September everyday at 1:45 pm NL: During the season everyday at 8:40 am	All pilgrims

ON DEMAND ALL YEAR

Activity	Schedule by language	Pilgrims
Message of Lourdes	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims
Theme of the year 2020	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims
Going to the Baths	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims
The signs of Lourdes	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims
The Rosary	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims
Healing and Miracles (Dr de Franciscis)	FR / IT / EN	Young people and adults
Video on the Sanctuary	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims
Video on Healing and Miracles	FR / IT / EN /	All pilgrims

CHAPERONED SUPPORT

SCHEDULES

Activity	Schedule by language	Pilgrims
Pilgrimage to the Grotto	FR: During the season everyday at 2:15 pm FR: Out of season on Saturdays at 2:15 pm	All pilgrims
In the Footsteps of Bernadette	FR: During the season everyday at 3 pm FR: Out of season on Sundays at 3 pm IT: During the season everyday at 2:30 pm EN: During the season everyday at 2 pm DE: July - September everyday at 2:30 pm ES: July - September everyday at 2:30 pm NL: During the season everyday at 2:30 pm	All pilgrims
Discovering the Sanctuary	FR: During the season on Wednesdays and Saturdays at 2:30 pm. FR: Out of season on Saturdays and Sundays at 2:30 pm	All pilgrims
The Way of the Cross	FR: During the season everyday at 9:30 am FR: Out of season on Saturdays and Sundays 9:30 am EN: During the season everyday at 10:15 am IT: During the season on Mondays, Tuesdays, Thursdays, Fridays and Saturdays at 9 am ES: During the season everyday at 9 am NL: During the season everyday at 10:30 am DE: July - September everyday at 8:45 am	All pilgrims

ON DEMAND ALL YEAR

Activity	Schedule by language	Pilgrims
Pilgrimage to the Grotto	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims
In the Footsteps of Bernadette	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims
Discovering the Sanctuary	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI	All pilgrims

CHAPERONED SUPPORT

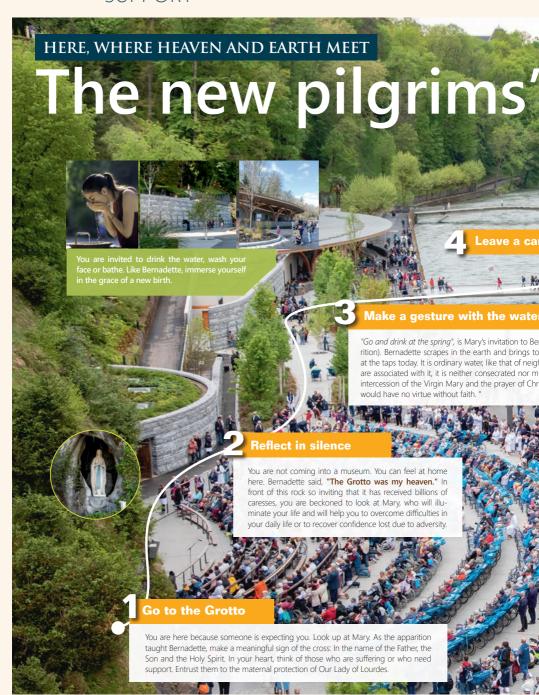
OTHER SUGGESTIONS

Activity	Schedule by language	Pilgrims
Bernadette's Little House	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI Only open during the French school holidays - April, July and August: 9 am to 12 noon and 2 pm - 5 pm except Sunday mornings - All Saints, Christmas, February: 2 pm - 5 pm	Accompanied children

ACCOMPANIED CHILDREN

The suggestions are in addition to the international celebrations organised by the sanctuary: International masses, processions, rosaries...

Activity	Schedule by language	Pilgrims
Participate in the offertory procession at the International Mass	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI Meet at 8:30 am at the Basilica of St Pius X	Children and young people
Participate in the rosary	FR: Meet at 3 pm at the Grotto sacristy. Wednesdays and Saturdays only in April, July and August.	Children and young people
Prayer vigil	FR / IT / ES / EN / DE / NL PL / PT / KOR / VIE / TAM / CHI Thursdays only at 9 pm in July and August.	Young people



VISIT THE ROCK, THE TAPS AND THE CANDLES

(see the schedule on page 9). Book at the Information Centre

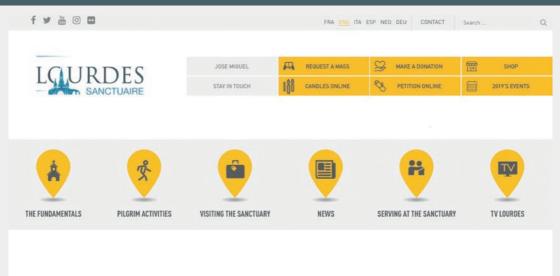






RESERVING YOUR PILGRIMAGES TO LOURDES, STEP BY STEP

RESERVATION PLATFORM







In accordance with the regulations concerning the protection of personal data, you have the right to access and rectify any information that concerns you. You may send a request with this simple form. You may also, for legitimate reasons, object to the processing of your personal data. The information collected is processed by computer to record your payment and register your eventual subscription to the Newsletter. The recipients of the data are the Donation Department and the Service Communication of the Sanctuary.

www.lourdes-france.org

FOLLOW THE STEPS



N-2 pilgrimages put forward their **preferred dates** which are then confirmed by the calendar committee.

N-1, in October, the directors are invited to enter their requests for activities on the booking platform.

The planning department then organises the plans of all the pilgrimages then forwards these requests to each director once the programme has been confirmed once the programme has been validated.



LOURDES FEBRUARY DAYS

pilgrimage directors meet in Lourdes to make the final adjustments to their schedules.

I MONTH BEFORE



M-1 The planning department makes contact with the pilgrimage director in a pre-reception process and checks with them that everything is OK for their pilgrimage to come.

D-Day Having arrived in Lourdes, the pilgrimage director comes to the planning department to make sure everything is OK and to pay the pilgrim contribution (if this has not been done beforehand). They attend planning meetings every day (except Sunday) at 1:30 p.m. at the CAP. During these meetings, the different roles that pilgrimages can take on during processions (Eucharistic, Marian) and at the international mass are decided.



Throughout their stay, the Planning teamis available for the pilgrimage director to request any last minute changes or cancellations.





THE SANCTUARY OF LOURDES A GIFT ECONOMY



VISITOR NUMBERS IN LOURDES



SOME STATISTICS

- 520,000 organised pilgrims registered in 2019 by the Sanctuary, or a drop in attendance of 36% over 10 years.
- 1.2 million registered pilgrims
 including around 370,000 pilgrims called "day pilgrims",
 welcomed in particular in the Sanctuary accommodation
 (67,000 people).
- **2,1 million overnight stays recorded by the Lourdes hotel industry,** equivalent to 770,000 people (with an average stay of 2.8 days).
 - About 250,000 people stay in Lourdes without being registered either with a diocese or with a group.

ALL CONTRIBUTIONS

A GIFT ECONOMY

Today, the finances of the Sanctuary are better but must be consolidated. They remain fragile. The working community is fully aware of this. The Sanctuary is based on a gift economy; by definition a fluctuating and rarely predictable model, while outgoings remain certain and employee motivation requires changes to salaries. The economic model of the Sanctuary must always be open to new ideas, taking into account the hopes and expectations of pilgrimages and the capacity of the Sanctuary to change.

KFY FIGURES

288

Sanctuary employees

800

organised pilgrimages

29M€

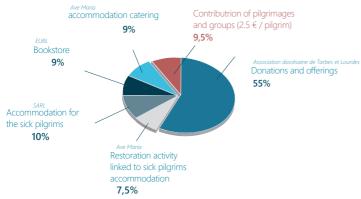
Sanctuary's annual budget

53ha

surface area of the Sanctuary



How is the Sanctuary funded?



""Thank you for the financial efforts you have made in recent years. I can see what it has cost. These contributions, together with other endeavours, have allowed the Sanctuary to return to a balanced budget meaning that the envisaged rise in contributions for 2020 will not take place."

Mgr. Olivier Ribadeau Dumas Rector of the Sanctuary of Lourdes

INVESTMENTS 2020

FAITHFUL TO ITS MISSION OF WELCOMING PILGRIMS

THE SANCTUARY IS INVESTING IN ITS OWN PROPERTY



The Sanctuary is investing in its own property

- > Restoration of the bell tower of the Immaculate Conception Basilica. In this year dedicated to the Immaculate Conception, scaffolding will soon cover the facade of the "chapel"requested by Our Lady of Lourdes. An interior refurbishment project is being researched.
- > Renovation of the Saints Cosmos and Damien chapel
- > Repairs to the Notre-Dame chapel



Rehabilitation projects

- > Compliance Espélugues accommodation
- > Drainage of the ground at the Youth Village
- > Continued provision of rooms with 3 beds at the Accueil Notre-Dame



Improving the quality of our welcome

- > Complete renovation of the Sanctuary's sanitary facilities
- > Review of lift operation
- > Acceleration of the accessibility plan and implementation of building standards
- > Plot exchange project with the city of Lourdes to facilitate the turning of buses and ease of access to the Accueil Notre-Dame
- > Installation of a 7th chapel of light





ACCOMMODATION IN THE SANCTUARY OF LOURDES

FOR SICK PEOPLE AND THEIR COMPANIONS



Experience an immersive stay in a the Accueil Notre-Dame

The Accueil Notre-Dame is an exception-al place of friendship between generations, between the sick and able-bodied people. Discovering the joy of being close to the weakness of wounded humanity is to have a concrete experience of God's mercy.

- Conviviality spaces
- · Hosting at different levels of need
- Opportunity for cultural programmes
- · New central kitchen





François Labadie Accueil Notre-Dame Tél. 05 62 42 80 61 and-lourdes@lourdes-france.com

ACCOMODATION IN THE SANCTUARY





SAINT-PIERRE SAINT PAUL

« Laudato Si »

For a simple but joyful stay

The harmony between the surrounding nature and this simple, happy house will delight families, groups, and individuals who will experience a quality visit. The "Laudato Si" spirit of the house is also shared by the personalised welcome you receive from the Missionary Workers of the Immaculate and the access that guests are given to the spiritual life and liturgical of the Sanctuary.

- Groups and families welcome
- Welcome and prayer with the Missionary Workers of the Immaculate community
- · Regional cuisine





Philippe Cointy Accomodation Tél. 05 62 42 78 11 hebergement@lourdes-france.com

PRICES FOR 2020

ACCUEIL NOTRE-DAME

ORGANISED GROUPS OF SICK PILGRIMS

Night	25,60€
Breakfast	3,00€
Meal	8,75€
Tourist tax per day per person	0,40€
(under 18s free)	

For children from 2 to 12 years oldv

(U-25 g0 free)	
Night	23,60€
Breakfast	3,00€
Meal	7,35€

INDIVIDUAL SICK PILGRIMS

Night	26,60€
Breakfast	3,80€
Meal (wine + coffee included)	9,50€
Tourist tax per day per person	0,40€
(under 18s free)	

AVE MARIA

HOSPITALET

SAINT-PIERRE SAINT-PAUL

Night (single room) Night (shared room with 2 or 3 beds) Breakfast Full meal Light meal	13,00€ 2,50€ 6,80€
Full board (single room)	0,50€ 29,10€

MAISON DES CHAPELAINS

Bed and breakfast	23,00€
Lunch	13,00€
Evening meal	11,00€
Full board	47,00
€	

FOREST VILLA

Night in studio/apartment Dormitory Mobile home	7,00€
Camping Motorhome per / person	3,00€

VILLAGE DES JEUNES

Accommodation in tent	4,20€
Night in tent (scouts)	3,50€
Accommodation under cover	5,40€
Dormitories (outside facilities)	6,60€
Dormitories (indoor facilities)	7,60€
Rooms (facilities in corridor)	8,10€
Rooms (Moulin building)	8,80€
Rooms (chalet)	9,50€
Sheets	3,40€
Heating contribution	1,50€
Breakfast	2,50€
Meal	6,70€
Meal tray (+ ¼ litre of water)	6,50€
ully-equipped kitchen (deposit €80)	55,00
Fridge	4,00€
Motorhome per person	4,00€

Canvas structure (for more than 10 people) brought by groups for cooking and / or entertainment, price per person for the stay._____1,50€





THE EXPERIENCE OF THE NEW EVANGELISATION IN THE LOURDES SANCTUARY



YOUCAT **MISSIONARY DISCIPLES**

YOUCAT EXPERIENCE IN LOURDES EMBARK ON A NEW ADVENTURE

In Lourdes, based on our experience from last year a team of YOUCAT missionary disciples will welcome all young people who wish to reflect on their Christian faith and deepen their experience with God. You will recognize them by the yellow YOUCAT T-shirts they wear.



WHAT IS YOUCAT?

YOUCAT is probably one of the most successful Catholic youth books in the world; it is a catechism (YOUth CATechism) for young people. The most important contents of the faith are summarized briefly and comprehensibly in the format of questions and answers. In his preface, Benedict XVI invites young people to "read it together, if you are friends, form groups and study networks, exchange ideas on the Internet. In any case remain in dialogue on your faith!"

WHY IS YOUCAT IN LOURDES?

Pope Francis in his Apostolic letter Sanctuarium in Ecclesia invites all places of pilgrimage to become more and more places of a New Evangelisation. YOUCAT and the Sanctuary of Lourdes have decided to unite their synergies in 2018 in order to propose activities for the youth in the perspective of this New Evangelisation.

WHAT ARE YOUCAT MISSIONARIES DOING IN LOURDES?

The YOUCAT missionaries offer this summer, from 6th JULY to 5th SEPTEMBER, programs in different languages, as well as opportunities for youths to meet and interact. In an atmosphere of joy and creativity the young people will be enriched and inspired. The YOUCAT Rooms are located near The Little House of Bernadette next to the Church of St Bernadette. You can also simply come to us and get deeper rooted in the faith of the church. We also have exciting materials for trainers and catechists.

Who are the workshops for? They are for those who are curious and want to deepen their Christian faith and the message of Lourdes in an attractive way, especially for young people. Age limit depends on activities proposed.

WELCOME ALL YOUNG PEOPLE

WHAT IS THE CONCRETE YOUCAT OFFER IN LOURDES?

1. YOUCAT: Grow in Faith Age limit: from 14 years

The workshops will help you to discover deeper in a joyful way the message of Lourdes by reflecting at different topics of faith.

Faith - Source for the seeking
Mary - God's great idea
Hope - Strong power for long distances
Miracles - Miracles are normal
Charity - Make the difference
Prayer - Real conversation with God
Eucharist - Taste of love
Reconciliation - It's never too late

2. YOUCAT: Bob & Lilly Age limit: 6 – 12 years

On Fridays children together with their parents have the opportunity to make friendship with the two funny heroes of the YOUCAT for Kids.

Transmission of faith to little children is an adventure for the whole family.



3. YOUCAT: Come & meet Open to all age groups.

Would you like to talk to the YOUCAT missionaries, but do not have time to attend one of their workshops? How about you getting together for a meeting to talk about your question on faith, to get known better to the YOUCAT?

4. YOUCAT: Evening-Faith & Fun Age limit: from 18 years and more.

At the YOUCAT evening, there will be time for friendship, snacks, games, music and "hanging out". Young people from different nations get in touch with the international YOUCAT missionaries. It's a great opportunity to speak about the most important questions of life.









IN WHICH TIME PERIOD ARE THE YOUCAT MISSIONARIES PRESENT?

6[™] JULY TO 5[™] SEPTEMBER TUESDAY, THURSDAY, FRIDAY, SATURDAY, SUNDAY

How to book?

To register your group or pilgrimage, please call the planning office +33 5 62 42 79 02 or send an email to: reservation@lourdes-france.com

Find out more about Youcat: https://www.youcat.org/lourdes

A POOR CHURCH FOR THE POOR





LA FRATERNITÉ DE LA BEAUTÉ DE JOB AU SERVICE DU SANCTUAIRE EN 2020

« Ah comme j'aimerais une église pauvre pour les pauvres ! », a écrit le Pape François dans sa première Encyclique La Joie de l'Évangile. Le sanctuaire de Lourdes est cette Église par excellence qui s'est construite à partir de la foi d'une enfant pauvre qui a rencontré l'Immaculée Conception. C'est aussi cet appel que la Fraternité de la Beauté de Job désire servir : faire Église à partir et avec les plus pauvres, avec et pour tous.

« Nul n'est trop pauvre pour n'avoir rien à partager ! ». Se laisser évangéliser par les plus pauvres, et faire Église avec eux, nécessite de prendre le temps d'entendre et d'apprendre, de vivre l'expérience du cheminement spirituel des plus humbles, de ceux qui sont blessés, salis, meurtris par la vie...

La Fraternité de la Beauté de Job est un groupe constitué de personnes enrichies par une vie compliquée, parsemée de galères, de pauvretés diverses ou d'exclusions. Elle désire se mettre au service du sanctuaire de Lourdes en proposant des temps de partages spirituels, pensés, préparés et animés à partir et par les plus pauvres. C'est une invitation pour chacun, à vivre et peut-être à (re)découvrir la vie spirituelle des plus pauvres, et peut-être de cheminer avec les plus pauvres et les malades. Et ainsi découvrir la foi et l'espérance que Dieu leur transmet, l'Amour, et la vérité de vie dont la petite Bernadette Soubirous a si bien témoigné. « Je suis chargée de vous le dire, pas de vous le faire croire... ».



A partir des expériences de vie traversées par la galère et la maladie, les membres de la Fraternité ont appris combien la pensée de chacun est importante, à commencer par celle que nous n'avons pas l'occasion d'entendre, celle des pauvres, des exclus, des malades...: Elle a besoin d'être libérée, de s'élaborer, avant d'être entendue. Pour qu'elle puisse rejoindre le plus grand nombre d'auditeurs, elle a besoin d'utiliser des moyens d'expression variés comme l'écrit, la radio, le jeu théâtral, le clown, la musique, la poésie...

Cette parole et cette pensée sont capables de témoigner du Royaume de Dieu présent ici et maintenant, de proposer une manière de faire « Église-Pauvre » et de transformer le monde.



Pour cet été 2020, et plus particulièrement du lundi 13 juillet jusqu'au samedi 24 juillet, la Fraternité de la Beauté de Job se met au service du sanctuaire de Lourdes pour proposer aux pèlerins plusieurs temps spirituel animés à partir et avec ceux qui ont l'expérience de la vie difficile et de la maladie.

VIVRE UNE DÉMARCHE SPIRITUELLE SACRAMENTELLE, ACCOMPAGNÉE PAR LES PAUVRES.

La célébration des pauvres « De la Salissure et l'Immaculée Conception »

À partir d'un jeu scénique de théâtre-réalité de 20 à 30 min retraçant les vies de galère des pauvres et leurs transformations vers plus de vie, les participants pourront prendre le temps d'une discussion et d'un dialogue sur ce que signifie pour eux « l'Immaculée Conception », et comment cette Bonne Nouvelle s'incarne dans nos vies au quotidien.

Ces deux premiers temps ouvriront sur un temps de « Célébration de la Salissure » : une démarche spirituelle, à partir des paroles des plus pauvres et des malades, pour vivre le cheminement de libération des plus pauvres. Cette démarche pourra se poursuivre par l'accès au sacrement de réconciliation.

Cette animation de 2 heures environ sera proposée 1 après-midi sur 2 (lundi, mercredi, vendredi) et le samedi en veillée. Elle est ouverte à tous.



GROUPES DE PARTAGE DE VIE SUR LE THÈME DE « JE SUIS L'IMMACULÉE CONCEPTION »

Souvent, les malades sont accompagnés et servis de manière admirable. La Fraternité de la Beauté de Job propose d'organiser des temps de partage en petits groupes avec les malades de l'Accueil Notre-Dame sur le thème de l'année à Lourdes, et peutêtre même de leur permettre de prendre la parole lors des temps de « célébration de la salissure » du lendemain :

Cette animation d'environ 1 à 2 heures (en fonction des capacités physiques des malades) sera proposée les mardis et jeudis. Les paroles récoltées nourriront la démarche spirituelle de la salissure des lundis, mercredis et vendredis.

DÉAMBULATION CLOWN-ESPERANCE

Amélie, le coach-théâtre de la Fraternité de Job est aussi Clown-Thérapeute. Avec des membres de la Fraternité initiés à l'art du clown, ils proposent une déambulation auprès de malades et de soignants dans les étages de l'Accueil Notre-Dame. Occasion de rire, de partages humains et spirituels au cœur du pèlerinage.

Cette animation de déambulation sera proposée les mardis et jeudis.

Pour toute information ou demande, contactez-nous:

Olivier BARREY - Tel. 06 41 37 26 75 Sr Elisabeth Drzewiecki - Tel. 06 52 74 73 56 **fbjob.pef@qmail.com**





USEFUL INFORMATION



ADVICE FROM THE LITURGY SERVICE



Don Jean-Xavier Salefran Liturgy Tél. 05 62 42 82 16 iean-xavier.salefran@lourdes-france.com

The sanctuary's international liturgies (the Eucharistic processions, Marian Torchlight processions and international masses) are at the heart of the pilgrimage experience in Lourdes. The liturgy service is at your disposal to help you better prepare for these events. Here are some points that can help you in your preparation.

COMING TO THE MEETING AT 1.30 P.M.

Taking place every day except Sunday, the 1:30 p.m. meeting brings together the pilgrimage directors and hospitality presidents in the meeting room on the 2nd floor of the CAP.

We stress the importance of participating in this meeting: it is an important opportunity for sanctuary officials, pilgrimage directors, hospitality presidents, and representatives of the HNDL to meet together. It is also where information about the sanctuary liturgies is shared and where the various liturgical tasks are distributed.

THE TORCHLIGHT MARIAN PROCESSION

- **1.** The bearers of the statue, the cross, the lights, the ropes. The persons designated to carry the statue of the Virgin Mary, the cross, the lights or the ropes should meet at 8:00 p.m. sharp, in front of the Rosary Basilica. Thank you very much for being punctual.
- **2. Joining the choir**. Pilgrimages are invited to join the choir by sending volunteers to the Rosary Basilica before 8:30 p.m.
- **3. The starting points for each pilgrimage.** At the 1.30 p.m. meeting, a starting point will be given to each pilgrimage.

THE EUCHARISTIC PROCESSION

- **1. The starting point for pilgrimages.** Pilgrimages are invited to go directly to the prairie podium for 4.30 p.m.
- **2. Joining the choir**. Pilgrimages are invited to join the choir by sending volunteers before 4:30 p.m. to Saint Pius X basilica (or in front of the Rosary basilica if the procession ends at Rosary square).

THE INTERNATIONAL MASS

1. The location of each pilgrimage

The location of each pilgrimage is given during the meeting at 1.30 p.m. on the day before the Mass. People in wheelchairs or the blue voitures should enter by the door opposite the Medical Bureau and must be in place before 9:00 a.m.

2. Joining the choir

Pilgrimages are invited to join the choir by sending volunteers to the Basilica of Saint Pius X before 8:30 a.m.

3. Altar servers

Please notify the liturgy service a few days in advance if you have a group of servers or seminarians who can provide this service. Servers who are not selected to serve will be able to wear their alb and go directly to a space reserved for them near the presider's chair.

BISHOPS

Pilgrimage directors are kindly urged to use the digital platform to register the bishops who will be participating in the various international liturgies. During the Eucharistic procession, all the participating bishops should be vested in the alb and cope. During the Marian Torchlight procession, the bishops are invited to wear the piped cassock or the alb.

PRIESTS AND DEACONS

Priests and deacons are invited to bring their alb if they wish to participate in the sanctuary celebrations. We cannot provide albs for everyone. Thank you for your understanding.

CHRISTMAS AND HOLY WEEK

The Christmas and Holy Week services will always be presided by a Sanctuary chaplain. These are the offices concerned: Christmas Midnight mass / The Mass of the Last Supper / The office of the Passion / The Stations of the Cross / The Easter Vigil

VESTMENTS AND LITURGICAL OBJECTS

After each celebration, the vestments and liturgical objects made available to pilgrimages must be returned directly to the sacristies. Thank you for your understanding.

RESERVED SPACES

After using one of the places of worship or rooms in the Sanctuary, we would be grateful if you could put back anything you have moved.

USEFUL INFORMATION

ADVICE FROM THE SECURITY SERVICE



Sébastien Maysounave Technical and security Centre Tél. 05 62 42 82 20 travaux@lourdes-france.com

FIRST AID STATION

Open from 8:30 a.m. to 12 noon / 2 p.m. to 7 p.m. / 8:30 p.m. to 10 p.m.

Contact: Sister Isabelle Corval, head of the First Aid Station

Extension number: 79 43 (from an internal telephone extension during working hours).

CENTRAL SECURITY POST

Open 24h / 7

Tel: 05 62 42 80 60 for emergencies (rescue / fire / theft / assault). Extension number: 80 60 (from an internal telephone extension)

BUS TRANSPORT

To facilitate your arrival at the Sanctuary by bus

Contact: Valérie Sanchez

prevention.securite@lourdes-france.com

VIGILANT PILGRIMS

Crime prevention in the Sanctuary

Designated by the pilgrimage safety adviser, "vigilant pilgrims" participate in crime prevention in the Sanctuary. They support the work of the Prevention and Security Service. They report suspicious behaviour or any unusual activity and warn the Central Security Post on 05 62 42 80 60.

SANCTUARY SERVICES EMPLOYMENT LAW COMPLIANCE



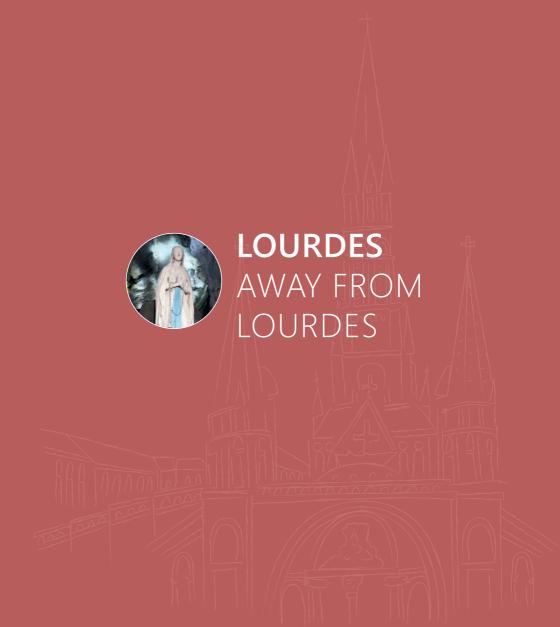
Eric Brouard
Executive Officer
Tél. 05 62 42 79 65
personnel@lourdes-france.com

"Our mission is to welcome each of you, without breaking the chain of arrivals and departures of all pilgrimages and groups. To ensure your satisfaction, when the unexpected happens, working days may be extended to the point of no longer complying with employment law. Let's work together and try to think ahead."

Please respect the schedules

- > for room reservation: taking occupancy of and vacating rooms
- > for breakfast and meal service.
- > for booking your events: evenings, masses, conferences.





SAINT BERNADETTE'S RELICS



THE TRAVELS OF SAINT BERNADETTE'S RELICS

The opportunity for veneration of the relics of Saint Bernadette offered in Italy (in 2017) in France, Germany and Spain (in 2018 and 2019) is back again in 2020 on further trips in France, Benelux, Poland, Ireland ...

THE STAGES OF THE JOURNEY IN 2020

24th January - 8th February Nice (France)

15th - 29th February Perpignan (France)

10th March - 19th June Benelux

12th -22nd June Poland

26th August - 8th September Rocamadour (France)

1st September - 17th December Ireland

To host the relics in your diocese, please write to: reliques@lourdes-france.com



Mgr Xavier d'Arodes Vice Rector Tél. 05 62 42 80 62



Don Anne-Guillaume Vernaeckt Chapelain Tél. 05 62 42 20 08

FAMILY OF OUR LADY OF LOURDES



JOIN THE FAMILY

OF OUR LADY OF LOURDES

The Church is a family, Lourdes is a family from which we can continue to draw grace throughout the year. By becoming members of the Family of Our Lady of Lourdes, we participate with Bernadette as the spring flows and the light emanates from the hollow of the rock at Massabielle. With and through one another, we form a network of friendship and prayer.

Every month we receive a letter, and we can come together in the meeting offered by Lourdes; we can also organise our own meeting based on the contents of this letter. Our intentions and our thanksgiving are brought to the pilgrim's mass on Saturday at 11:15 a.m. We are particularly united at

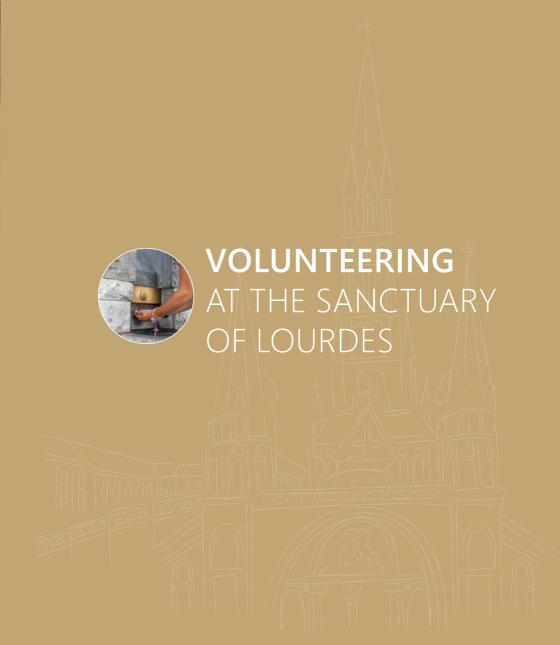
the great Marian feasts and on the anniversaries of the Apparitions. Faithful to the sacraments of the Church, we receive and share mercy for our sins; our deceased also can benefit from this. Mary loves all of us tenderly and, with Jesus, holds us all dear to her heart

CONTACT

Famille Notre-Dame de Lourdes

1 avenue Mgr Théas 65108 Lourdes Cedex Tél. + 33 (0)5 62 42 79 01 famillendl@lourdes-france.com





VOLUNTEERS CENTRE



SERVING IN LOURDES

Being a volunteer means giving your time to help others. It is also a tool for transmitting faith in meeting and listening to others. That's why, the International Centre is here!

AN OPEN DOOR FOR TRANSMITTING THE FAITH AND FINDING OUT ABOUT THE HOSPITALITY

Sometimes, young people and certain pilgrims need time to find out before taking the step towards a commitment to the hospitality. We are also living in a time when sick people are more autonomous, more mobile, transforming the way we serve by their side. The Sanctuary offers multiple missions depending on the time period, which are all opportunities to experience the message of Lourdes, in action!

The international centre welcomes groups of volunteers from 1st February to 15th November 2020.

What are the necessary conditions for pilgrimages and groups?

- Be a group with an adult supervisor
- Young people must be at least 16 years old (exceptions are possible in some cases, do not hesitate to contact us)
- Accept assignments and service changes as needed

How long for?

Pilgrimages or groups have the option of serving for one day, two days, or more. A bespoke programme is developed for each pilgrimage and group, alternating times of service, times of pilgrimage (visit to the Sanctuary, workshops, visit to the places in Bernadette's life), time for rest and togetherness.

WHAT TYPES OF MISSION ARE THERE?

PASTORAL SERVICE: a missionary team participates in the pastoral work of the priests, and religious men and women of the Sanctuary. Together with the priests, the team accompanies pilgrims and visitors in helping them discover or deepen their experience of the grace of Lourdes and carries out the day-to-day or special activities of the Sanctuary.

RECEPTION AND INFORMATION: a team is responsible for welcoming, informing and guiding pilgrims and visitors to the Sanctuary of Lourdes in all available languages.

CROWD MANAGEMENT AND LOGISTICS: a team is dedicated to managing flow and crowds in the Sanctuary during busy periods or major events. This team assists pilgrims in difficulty and ensures that waiting conditions are acceptable according to weather conditions. Able to multi-task, this team ensures the smooth running of the great feasts celebrated in the Sanctuary.

MEDICAL OR PARAMEDICAL: for doctors, nurses, nursing assistants and pharmacists, or for students in these fields, the first aid station, the office of medical observations, and hospitalities need you.

HOTELS, CATERING, CLEANING IN ACCOMMODATION FOR PILGRIMS

AND SICK PEOPLE: Put yourself in the humble service of others like Saint Bernadette. Volunteers help pilgrims and the sick, the disabled and elderly on arrival and departure. Making the beds or handing out the sheets, putting away boxes, sweeping, cleaning the bathrooms, doing the dishes or even serving meals.

DIVERSE AND VARIED SERVICES: you need to be versatile, flexible and adaptable, changing your service according to demand and need. Next day's schedule is set the day before and is subject to change from one minute to the next.













Languages spoken: FR / ANG / ESP / IT / PL

Who to contact if you want to offer a mission of service to young people and pilgrims? The volunteer centre coordinates the needs of volunteers and the missions of service offered in the Sanctuary and in Lourdes. The Centre is in contact with all those involved in service in Lourdes (hospitals, scouts, OCH, Cité St Pierre, and many other movements)

Registration Form

Tel: 0033 (0) 5 62 42 79 04

Email: benevole@lourdes-france.com



Pauline Broqué
Volunteering / Reception
and activities
Tél. 05 62 42 20 08
saccueil@lourdes-france.com





PROMOTING PILGRIMAGES TO LOURDES











MEDIA AND COMMUNICATION TOOLS

SHARE CONTENT TO PROMOTE PILGRIMAGES TO LOURDES

Available on the website or on social networks, the Sanctuary provides a panel of communication tools for pilgrimage organisers to promote Lourdes.



New Share
the Journal of Graces
Testimonials

Share the reports
(full version)
26 min format







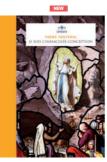




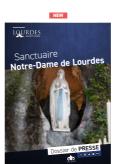
TOOLS AVAILABLE FOR YOU



Lourdes News



Booklet on the Pastoral Theme



Press release



Visual resources



Mathias Terrier Communication Tél. 05 62 42 78 01 communication@lourdes-france.com

